

## Suggested solutions for the exam in SF2863 Systems Engineering. March 13, 2014 8.00–13.00

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1. Without Heathcliff, for the receptionist  $\rho_R = \lambda_R/\mu_R = 1/10$  we get

$$W_R = \frac{L_R}{\lambda_R} = \frac{1}{\lambda_R} \frac{\rho_R}{1 - \rho_R} = 1/9$$

and for Frasse  $\rho_F = \lambda_F / \mu_F = 1/1.2$  we get

$$W_F = \frac{L}{\lambda} = \frac{1}{\lambda_F} \frac{\rho_F}{1 - \rho_F} = 5$$

The average passing time through the system is then  $W_1 = 5 + 1/9$ .

With Heathcliff, for the receptionist we get the same. For Heathcliff  $\rho_H = (1-p)/2$ , and

$$W_H = \frac{L_H}{\lambda_H} = \frac{1}{\lambda_H} \frac{\rho_H}{1 - \rho_H} = \frac{1}{\lambda_H} \frac{(1 - p)/2}{1 - (1 - p)/2} = \frac{1}{1 + p}$$

and for Frasse we have now  $\lambda_F = (p + 1/2(1-p)) \cdot 1 = (1+p)/2$ .  $\rho_F = \lambda_F/\mu_F = (1+p)/2.4$  we get

$$W_F = \frac{L_F}{\lambda_F} = \frac{1}{\lambda_F} \frac{\rho_F}{1 - \rho_F} = \frac{2}{1.4 - \rho_F}$$

The average passing time through the system is then  $W_2(p) = 1/9 + (1-p)W_H + [(1-p)/2 + p]W_F = 1/9 + (1-p)/(1+p) + (1+p)/(1.4-p)$ . The minimum is achieved for  $\hat{p} = 2.4\sqrt{30} - 13$  where the derivative is equal to 0.

The probability that the M|M|1 system is empty is  $P_0 = 1 - \rho$ .

Without Heathcliff, using independence, we get (1 - 1/10)(1 - 1/1.2) = 0.15.

With Heathcliff, using independence, we get  $(1-1/10)(1-(1-p)/2)(1-(1+p)/2.4 = 9/40(1-p^2))$ .

The savings per hour for the company is  $(W_1 - W_2(\hat{p}))\lambda \cdot 100 = 5 - (1 - \hat{p})/(1 + \hat{p}) - (1 + \hat{p})/(1.4 - \hat{p}) = 334$  dollars. So employing Heathcliff would save them money. (Unless the company is paying a salary that is above the value their personel is generating)

**2.** Define the variables.

Let  $s_n$  = number of laps skied with current skis as lap number n is initiated.

Let the decision  $x_n = 1$  if the skies are changed before starting lap n, and the decision  $x_n = 0$  if the skies are *not* changed before starting lap n.

Let  $V_n(s_n)$  =optimal time to goal if at start of lap n with  $s_n$  laps skied with current skies.

Let  $V_n(s_n, x)$  =optimal time to goal if at start of lap n with  $s_n$  laps skied with current skies, and decision x is taken about the ski-change before lap n.

Then

$$V_n(s) = \min_{x \in \{0,1\}} V_n(s,x) = \min \left\{ 25 + 1/2 + V_{n+1}(1), 25 + s/3 + V_{n+1}(s+1) \right\}$$

If the skier does no change skis the lap time increases with 1/3 minute for each lap skied with the current skies. If the skier changes skis the lap time increases with 1/2 minute for the actual change.

Where we also used that  $s_{n+1} = s_n + 1$  if the skier does not change skis, and  $s_{n+1} = 1$  if the skier changes skies before going out for lap n.

We have that  $V_6(s) = 0$ . Then

$$V_5(s) = \min\left\{25 + \frac{1}{2}, \frac{1}{2}, \frac{1}{2} \text{ if } s \ge 2\\25 + \frac{s}{3} \text{ if } s \le 1\right\}$$

We use here that  $s \ge 1$  for  $n \ge 2$ .

$$V_4(s) = \min \{25 + 1/2 + V_5(1), 25 + s/3 + V_5(s+1)\}$$
$$= \min \{25 + 1/2 + 25 + 1/3, 25 + s/3 + 25 + 1/2\} = 50 + \frac{5}{6}$$

We use here that  $s \ge 1$  for  $n \ge 2$ .

$$V_3(s) = \min \left\{ 25 + 1/2 + V_4(1), 25 + s/3 + V_4(s+1) \right\}$$
$$\min \left\{ 25 + 1/2 + 50 + 5/6, 25 + s/3 + 50 + 5/6 \right\} = \left\{ \begin{array}{cc} 75 + \frac{8}{6} & \text{if } s \ge 2\\ 75 + \frac{7}{6} & \text{if } s = 1 \end{array} \right.$$

We use here that  $s \ge 1$  for  $n \ge 2$ .

$$V_2(s) = \min \{25 + 1/2 + V_3(1), 25 + s/3 + V_3(s+1)\}$$
  
= min {25 + 1/2 + 75 + 7/6, 25 + s/3 + 75 + 8/6} = 100 +  $\frac{10}{6}$ 

Finally,

=

$$V_1(0) = \min \left\{ 25 + 1/2 + V_2(1), 25 + s/3 + V_2(s+1) \right\}_{s=0}$$
  
= min {25 + 1/2 + 100 + 10/6, 25 + 0/3 + 100 + 10/6} = 125 +  $\frac{10}{6}$ .

What is the optimal strategy.

With fresh skis from the start  $s_1 = 0$ , no change is done for the first lap. For the second lap,  $s_2 = 1$ , change.

For the third lap,  $s_3 = 1$ , no change.

For the fourth lap,  $s_4 = 2$ , change.

For the fifth lap,  $s_5 = 1$ , no change.

There is an alternative solution which is equally good, if for the second lap there is no change and then change, no change and change. **3.** Let  $d_i$  denote the number of training resources that are assigned to athlete i, i = 1, 2, 3, 4.

Define functions f and g that we want to minimize, with the right properties. Maximizing performance is the same as minimizing the total finish time. Let  $f(d_1, d_2, d_3, d_4) = [(d_1^2 - 10d_1 + 30) + (d_2^2 - 11d_2 + 36) + (d_3^2 - 12d_3 + 44) + (d_4^2 - 13d_4 + 50)]$  and  $g(d_1, d_2, d_3, d_4) = \sum_{i=1}^{4} d_i$ . Clearly g is a separable function, increasing and integer-convex.

The continuous version of function f has a gradient  $\nabla f = (2d_1 - 10, 2d_2 - 11, 2d_3 - 12, 2d_4 - 13)$  which has negative elements for  $d_i$  less than 8, which makes the function decreasing. Furthermore, f is separable,  $f = f_1(d_1) + f_2(d_2) + f_3(d_3) + f_4(d_4)$ , and the functions  $f_i$  are quadratic functions which are convex, since the Hessian is 2 times the identity matrix.

(Note that  $\Delta f_i(x) \neq f'_i(x)$ )

$-\Delta f$	$-\Delta f_1$	$-\Delta f_2$	$-\Delta f_3$	$-\Delta f_4$
$d_i = 1$	9	10	11	12
$d_i = 2$	7	8	9	10
$d_i = 3$	5	6	7	8
$d_i = 4$	3	4	5	6

Since the values are decreasing in each column the function f is integer-convex for the tabulated values.

Note that  $\Delta g_i = 1$  for all *i*.

We can then apply the Marginal Allocation algorithm.

Note that the quotients  $-\Delta f_i(d)/\Delta g_i(d) = \Delta f_i(d_i)$  are given in the table above.

The efficient allocations are therefore,

$$\begin{split} S^{(0)} &= (s_1 = 0, s_2 = 0, s_3 = 0, s_4 = 0), \ f(s^{(0)}) = 160, \ g(s^{(0)}) = 0\\ S^{(1)} &= (s_1 = 0, s_2 = 0, s_3 = 0, s_4 = 1), \ f(s^{(1)}) = 148, \ g(s^{(1)}) = 1\\ S^{(2)} &= (s_1 = 0, s_2 = 0, s_3 = 1, s_4 = 1), \ f(s^{(2)}) = 137, \ g(s^{(2)}) = 2\\ S^{(3)} &= (s_1 = 0, s_2 = 1, s_3 = 1, s_4 = 1), \ f(s^{(3)}) = 127, \ g(s^{(3)}) = 3\\ S^{(4)} &= (s_1 = 0, s_2 = 1, s_3 = 1, s_4 = 2), \ f(s^{(4)}) = 117, \ g(s^{(4)}) = 4\\ S^{(5)} &= (s_1 = 1, s_2 = 1, s_3 = 1, s_4 = 2), \ f(s^{(5)}) = 108, \ g(s^{(5)}) = 5\\ S^{(6)} &= (s_1 = 1, s_2 = 1, s_3 = 2, s_4 = 2), \ f(s^{(6)}) = 99, \ g(s^{(6)}) = 6 \end{split}$$

For  $s^{(3)}$  there is a an alternative solution with  $s_2 = 0$  and  $s_4 = 2$ . For  $s^{(5)}$  there is a an alternative solution with  $s_1 = 0$  and  $s_3 = 2$ .

4. (a) Let D be the stochastic variabel denoting the demand, and let B denote the number of tickets that Frasse orders. The profit of Frasse will be

$$100\min(D,B) + 10\max(B-D,0) - 60B$$

and the expected profit is then

$$100\mathbf{E}[D - (D - B)^+] + 10\mathbf{E}[(B - D)^+] - 60B.$$

Expected cost (disregarding  $100\mathbf{E}[D]$  which does not depend on B) is

$$C(B) = 100\mathbf{E}(D-B)^{+}] - 10\mathbf{E}[(B-D)^{+}] + 60B.$$

Identifying c = 60, p = 100, h = -10, then

$$\frac{p-c}{p+h} = \frac{100-60}{100-10} = \frac{4}{9}$$

The cumulative distribution function for D is  $F_D(t) = P(D \le t) = (t - 39)/61$ We should find the smallest  $B^*$  such that  $F_D(B^*) \ge 4/9$ , which gives  $B^* = 67$ .

(b) This a deterministic periodic review model, with a small modification. If we order more than 4 cars, the ordering cost goes up We still have

$$C_i = \min_j \{C_i^{(j)} | i \le j \le N\}$$

where

$$C_i^{(j)} = C_{j+1} + K \cdot N + h(r_{i+1} + 2r_{i+2} + \dots + (j-i)r_j),$$

$$\begin{split} &K = 5, \, h = 1 \text{ and } N = ceiling \left\{ (r_i + r_{i+1} + r_{i+2} + \dots + r_j)/4 \right\}. \\ &\text{When} \\ &C_4^{(4)} = 5 \\ &\text{then} \\ &C_4 = \min_{j=4} C_4^{(j)} = \min\{C_4^{(4)}\} = 5 \\ &\text{When} \\ &C_3^{(3)} = 5 + 5 = 10 \\ &C_3^{(4)} = 5 + 2 = 7 \\ &\text{then} \\ &C_3 = \min_{j=3,4} C_3^{(j)} = \min\{C_3^{(3)}, C_3^{(4)}\} = 7 \\ &\text{When} \\ &C_2^{(2)} = 5 + 7 = 12 \\ &C_2^{(3)} = 5 + 1(1) + 5 = 11 \\ &C_2^{(4)} = 10 + 1(1 + 2 \cdot 2) = 15 \\ &\text{then} \\ &C_2 = \min_{j=2,\dots,4} C_2^{(j)} = \min\{C_2^{(2)}, C_2^{(3)}, C_2^{(4)}\} = 11 \\ &\text{When} \\ &C_1^{(1)} = 5 + 11 = 16 \\ &C_1^{(2)} = 10 + 1(3) + 7 = 20 \\ &C_1^{(3)} = 10 + 1(3 + 2 \cdot 1) + 5 = 20 \\ &C_1^{(4)} = 15 + 1(3 + 2 \cdot 1 + 3 \cdot 2) = 26 \\ &\text{then} \\ &C_1 = \min_{j=1,\dots,4} C_1^{(j)} = \min\{C_1^{(1)}, C_1^{(2)}, C_1^{(3)}, C_1^{(4)}\} = 16 \end{split}$$

So the optimal strategy is: First week order 3, second week order 4 third week order 0, fourth week order 2. Total cost is then 16.000 dollars.

A counter-example showing that it is not always optimal to order only when inventory level is zero.

Let  $d_1 = 5$  and  $d_2 = 5$ .

Then ordering 10 the first day costs  $15 + 1 \cdot 5 = 20$ . Ordering 5 the first day and 5 the second day costs 10 + 10 = 20. These are the only two alternatives for ordering when the inventory is at zero.

Ordering 6 the first day and 4 the second day costs  $10 + 1 \cdot 1 + 5 = 16$  and is less expensive than the above alternative.

5. We need to keep track of if the sale went better or worse than expected last year. Let the state be

 $s_k = \begin{cases} 1 & \text{if the sale went better than expected the year before year } k \\ 0 & \text{if the sale went worse than expected the year before year } k \end{cases}$ 

Define the decisions

$$x_k = \begin{cases} 1 & \text{if Frasse decides to use a high starting price year } k \\ 0 & \text{if Frasse decides to use a low starting price year } k \end{cases}$$

The transition probabilities are

 $p_{ij}(x)$  = the probability of jumping from state *i* to *j* if we make decision *x*.

$$P(x = 1) = \begin{bmatrix} 0.6 & 0.4\\ 0.5 & 0.5 \end{bmatrix}$$
$$P(x = 0) = \begin{bmatrix} 0.4 & 0.6\\ 0.2 & 0.8 \end{bmatrix}$$

Let the costs be the happiness and maximize instead of minimize.

Let  $q_{ij}(x) =$  expected cost incurred when the state is in state *i* decision *x* is made and the system evolves to state *j*.

$$Q(x=0) = \begin{bmatrix} 1/2 & 1\\ 1 & 2 \end{bmatrix}$$
$$Q(x=1) = \begin{bmatrix} 1 & 2\\ 1/2 & 3 \end{bmatrix}$$

Then the expected "cost" of making decision  $x_k$  at state  $s_k$  is  $C_{s_k,x_k} = \sum_{j=0}^{3} q_{s_k,j} p_{s_k,j}(x_k)$ .

$$C_{00} = q_{00}(0)p_{00}(0) + q_{01}(0)p_{01}(0) = 4/5$$
  

$$C_{01} = q_{00}(1)p_{00}(1) + q_{01}(1)p_{01}(1) = 7/5$$
  

$$C_{10} = q_{10}(0)p_{10}(1) + q_{11}(0)p_{11}(0) = 9/5$$
  

$$C_{11} = q_{10}(1)p_{10}(1) + q_{11}(1)p_{11}(1) = 7/4$$

Starting policy:

If  $s_k = 0$ , make decision  $x_k = 1$ .

If  $s_k = 1$ , make decision  $x_k = 1$ .

Use the policy iteration algorithm. Let  $v_1 = 0$ , then the value determination equations

$$g + v_0 = 7/5 + 0.4v_0 + 0.6v_1$$
$$g + v_1 = 7/4 + 0.2v_0 + 0.8v_1$$

gives g = 14/9,  $v_0 = -7/18$  and  $v_1 = 0$ .

To find out if it is optimal we do one step of the policy iteration.

For i = 0

$$\max_{k=1,2} \{ C_{0k} + (p_{00}(k)v_0 + p_{01}(k)v_1) \} =$$

$$= \max\{C_{00} + (p_{00}(0)v_0 + p_{01}(0)v_1), C_{01} + (p_{00}(1)v_0 + p_{01}(1)v_1)\}$$
$$= \max\{\underbrace{4/5 + 0.4 * (-7/18)}_{0.64}, \underbrace{8/5 + 0.6 * (-7/18)}_{1.37}\} = 1.37 \text{ for } k = 1$$

For i = 1

$$\min_{k=0,1} \{ C_{1k} + (p_{10}(k)v_0 + p_{11}(k)v_1) \} =$$

$$= \max\{C_{10} + (p_{10}(0)v_0 + p_{11}(0)v_1), C_{11} + (p_{10}(1)v_0 + p_{11}(1)v_1)\}$$
$$= \max\{\underbrace{9/5 + 0.2 * (-7/18)}_{1.72}, \underbrace{7/4 + 0.5 * (-7/18)}_{1.56}, \} = 1.72 \text{ for } k = 0.$$

The starting policy is not optimal, it is better to use a low starting price if the past year gave a higher than expected income.